



To: Bay Area UASI Approval Authority
From: David Frazer, Cal COP Statewide Program Manager
Date: May 12, 2016
Re: Item 8b: WebEOC Assessment Project Update - Recommendation 5: Local WebEOC and Cal COP Connectivity

Discussion:

Summary:

In August 2015, the Approval Authority approved the allocation of \$40,000 from FY13 unspent funds to develop a Cal COP and WebEOC connection project supporting the goal to increase information sharing and situational awareness. A two phased approach described below was taken.

- I. Create a Pilot Program to connect local instances of WebEOC in three operational areas to Cal COP to test full connectivity during Super Bowl 50.
- II. Based upon results of Phase One, request additional funding for other jurisdictions to connect Cal COP and WebEOC.

Results:

Haystax was awarded the contract to develop and implement two-way data integrations connecting San Francisco, San Mateo and Santa Clara Operational Areas (OA). During December 2015, two-way integrations were completed for local government daily operations and a combined webinar training was provided to OA stakeholders on January 29, 2016.

During the Super Bowl 50 (SB50) nine day activation, the Cal COP and WebEOC integrations were leveraged by the San Francisco Department of Emergency Management Emergency Operations Center (EOC), the San Francisco Police Department Operations Center, the San Mateo County EOC, the Santa Clara City and County EOCs, the Mutual Aid Coordination Group, and the SB50 Operations Center. These various operations centers monitored field operations using the Cal COP Feed Monitor and Watchboard. Some examples of the shared information included EOC activations, EOC openings and closings, incidents, and event updates.

Operational Areas realized the value of sharing WebEOC Significant Events through one combined Cal COP channel. Regional stakeholders benefited from viewing real-time information in Cal COP, assessing its regional implications, and if necessary, promoting it to a Cal COP incident, which could be viewed by all Cal COP users in the Bay Area, California Office of Emergency Services State Operations Center, and the State Threat Assessment Center.

Conclusion:

Overall, this pilot program was a success. At the end of Phase I, Haystax provided a Cal COP and Super Bowl 50 Incident Report Executive Summary (see Appendix 8c). Recommendations from this report will be folded into future Cal COP and WebEOC two-way integrations.

In order to complete Phase II of the project, funding needs to be allocated to complete two-way integrations for the remaining Operational Areas in the Bay Area region.

Recommendations:

The Cal COP Statewide Program Manager will work with the OES Managers in the Bay Area region to discuss and implement the five Incident Report recommendations and report back to the Approval Authority with a schedule for Cal COP and WebEOC integration and associated costs.