



## 2016 Bay Area Stakeholder Outreach Summary Report Appendix A

### I. INTRODUCTION

This fall, the Bay Area UASI Program Team conducted multi-agency meetings across the region. The purpose of these meetings were to gain an understanding of:

1. Local public safety priorities;
2. How the UASI team can support jurisdictions in achieving these goals; and
3. The impact of UASI programs and past initiatives

This memo outlines common themes that emerged during these discussions.

Fifteen meetings were held with over 80 representatives from Bay Area local government leadership staff. Representatives from law enforcement, fire, emergency management and regional public and medical health leadership staff participated in these discussions. The UASI Program Team will seek to have such discussions annually in order to inform planning efforts. In future years, these discussions will take place in the spring.

The Bay Area UASI Management Team thanks all stakeholders for their time and input. Much valuable feedback – beyond what is summarized here in this report – was received and will be applied by the Management Team in the future.

### II. FINDINGS

#### *Local Priorities*

In terms of local public safety priorities, many Bay Area stakeholders expressed interest in the following:

- **Information Sharing Technologies:** Staying updated in mass notification systems, WebEOC, CalCOP, and radio interoperable communications equipment and platforms. Ongoing training opportunities and public outreach for notification sign up. Staying up to date on FirstNet technologies and performing as a pilot area for FirstNet implementation.

- **Unified Command Operations:** Training and exercising Unified Command practices between Law, Fire and EMS to achieve more fully integrated unified command response activities in day to day operations.
- **Emergency Management Accreditation Program (EMAP):** Engaging in the EMAP process to identify potential common standards and become accredited with EOC facility, staff and operational standards.
- **Sheltering:** Working with American Red Cross to plan shelter activations, including staffing and shelter equipment needs. Defining current ARC capabilities, local government sheltering responsibilities, equipment locations, and local government legal requirements to provide service to access and functional needs and pet populations. Refreshing ARC Memorandum of Understanding (MOU) agreements.
- **Critical Infrastructure Restoration:** Working with water and fuel suppliers and identifying next steps in developing Memorandum of Understanding (MOU) agreements to ensure effective public private partnership operations in a disaster for timely and efficient restoration of critical lifelines.

### **Management Team Support**

In terms of how the Bay Area UASI Management Team can better support local priorities, the following themes emerged:

- Provide Bay Area UASI staff support to facilitate regional customization of previous and ongoing UASI regional products into local government operations and Operational Area cities (i.e. training sessions, UASI product workshops, local and regional exercises, information sharing technology systems trainings).
- Ensure regional training and exercise sessions are held in outlying areas; provide Urban Shield and Yellow Command exercise backfill, overtime and food/drink funding for all Bay Area interested participants; and coordinate Yellow Command with the State exercise calendar to vet the Bay Area Earthquake Plan (BAEP).
- People need help understanding Bay Area UASI functions, such as the purpose of the regional workgroups, the proposal process, WebGrants, the risk management process, how to access the Regional Training and Exercise Program, and Management Team roles and responsibilities.
- The most frequent requests for UASI support was in relation to information sharing technologies, sheltering capabilities, public information and warning, and ongoing programs like regional training and exercise.

### **Bay Area UASI Program Impact**

In terms of the impact of UASI Programs, the following feedback was frequently shared:

- **Urban Shield:** This exercise is viewed positively by first responder participants.
- **Yellow Command/CPOD:** Although Yellow Command appears complex to some jurisdictions, the region viewed the exercise as a success. The focus on pulling public and private sector agencies together to discuss the restoration of water systems as a critical lifeline was viewed as a valuable use of time.
- **Public Information and Warning:** This work is well regarded. The regional joint information center-joint information system work has supported the Bay Area public information officers and has been used in real life incidents, such as the Valley Fire.
- **NCRIC Program Support:** Jurisdictions know their Terrorism Liaison Officer, understand the importance of submitting Suspicious Activity Reports (SARs), and feel engaged with the NCRIC.
- **Public and Medical Health Program Support:** The Bay Area regional public health community feels more engaged with UASI over the past several years. They have built capabilities in medical surge and patient tracking operations that have moved up to the State for further development.
- **CalCOP System:** Whether used for critical infrastructure asset inventory or as a common operating picture tool, the CalCOP system is viewed as a useful tool by Bay Area jurisdictions.